

Dana M. Walker

2628 Orchard Run Road, Dayton, OH 45449
walkerdm@umich.edu • <http://www-personal.umich.edu/~walkerdm>

EDUCATION

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| Current | Candidate , Doctor of Philosophy in Information
University of Michigan, Ann Arbor, MI |
| 2004 | Master's of Science in Information
University of Michigan, Ann Arbor, MI |
| 1992 | Certificate Program
The Center for Bilingual and Multicultural Studies, Cuernavaca, Mexico |
| 1991 | Bachelor of Arts, History
Northern Arizona University, Flagstaff, AZ
(<i>Summa cum Laude</i> , Honors, Phi Kappa Phi) |

CURRENT RESEARCH

Networked Public Talk: Extending the Analysis of Political Discussion in Online Urban Forums, PhD dissertation, University of Michigan, Ann Arbor, MI. Expected completion April 2010.

Online formats for issue framing and naming in deliberation, The Charles F. Kettering Foundation, Dayton, OH.

"Practicing Place: Sharing, Collaboration, and Collective Action in an Online Urban Forum," paper submitted for review to the Association for Education in Journalism and Mass Communication 2009 Conference (co-authored with Patrick T. Wehner).

"Readers' Comments to Online Editorials as a Space of Public Deliberation," paper to be presented at the 10th International Symposium on Online Journalism (co-authored with Edith Manosevitch).

RESEARCH & TEACHING EXPERIENCE

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| current | Pre-doctoral Research Associate ; <i>The Charles F. Kettering Foundation</i> ; fellowship research associate, funded by the Charles F. Kettering Foundation, Dayton, OH. |
| 2007 | Graduate Student Research Assistant ; <i>Digital Government, Rackham Faculty Research Grant</i> ; funded by University of Michigan, Ann Arbor, MI. |
| 2006 | Graduate Student Instructor ; <i>SI 501: Use of Information</i> ; University of Michigan, School of Information, Ann Arbor, MI |
| 2005 | Graduate Student Instructor ; <i>SI 658: Information Architecture</i> ; University of Michigan, School of Information, Ann Arbor, MI |
| 2004-2005 | Graduate Student Research Assistant ; <i>Approaches for Understanding Community Information Use: A Framework for Identifying and Applying Knowledge of Information in Public Libraries</i> , funded by the Institute for Museum and Library Services; University of Michigan, School of Information, Ann Arbor, MI |

2004	Instructor ; <i>Grace Hopper Summer Program for Young Women</i> ; University of Michigan, Women in Science and Engineering Program, Ann Arbor, MI
2003-2004	Graduate Student Research Assistant ; <i>Education in the Digital Age: Leadership, Linkages and Roadmaps</i> , funded by the Atlantic Philanthropies; University of Michigan, Millennium Project, Ann Arbor, MI
2003	Research Intern ; <i>Smithsonian Institution Traveling Exhibition Services</i> ; Smithsonian Institution, Washington, DC
2003	Summer Research Assistant ; <i>Publicly Active Graduate Education</i> ; <i>Imagining America: Artists and Scholars in Public Life</i> , Ann Arbor, MI
2002	Research Consultant ; <i>Transfer Credit Practices</i> ; American Association of Collegiate Registrars and Admissions Officers, Washington, DC
2001	Research Consultant ; <i>National Educational Longitudinal Study</i> ; U.S. Department of Education, Washington, DC

SELECTED PUBLICATIONS

- Walker, D., & Vander Veen, Z. (forthcoming). Public Dialogue as Social Inquiry. *New Social Inquiry*, <http://www.newsocialinquiry.org/>.
- Walker, D. (forthcoming). Here Comes Everybody: The Power of Organizing without Organizations (Book Review). *Higher Education Exchange*, 16(1).
- Walker, D. (forthcoming). The Challenge of Framing Economic Issues for Deliberation. *Connections*, 21(1).
- Walker, D. (forthcoming). The Difference: How the Power of Diversity Creates Better Groups, Firms, Schools, and Societies (Book Review). *Connections*, 21(1).
- Walker, D. & Jackson, S. J. (2008). Bounding, Speaking, Knowing: Tracing Community Emergence in a Local Anti-Wal-Mart Campaign. *Journal of Community Informatics*, under review.
- Walker, D. (2006). Blog Commenting: A New Political Information Space. In A. Grove (Ed.), *2006 Proceedings of the 69th Annual Meeting: Information Realities: Shaping the Digital Future for All* (Vol. 43): Information Today.
- Durrance, J. C., Walker, D., Souden, M., & Fisher, K. (2006). The Role of Community-Based, Problem-Centered Information Intermediaries in Local Problem Solving. In A. Grove (Ed.), *2006 Proceedings of the 69th Annual Meeting: Information Realities: Shaping the Digital Future for All* (Vol. 43): Information Today. (Special Interest Group on Information Needs, Seeking and Use (SIGUSE) Best Paper Award Winner- Honorable Mention)
- Durrance, J. C., Souden, M., Walker, D., & Fisher, K. (2006). Community Problem-Solving Framed as a Distributed Information Use Environment: Bridging Research and Practice. *Information Research*, 11(4).
- Walker, D., & Fisher, J. (2005). Putting the Pieces Together: An Outcome Evaluation of the Ypsilanti (MI) District Library Senior Deposit Collection. In J. Durrance, K. Fisher & M. B. Hinton (Eds.), *How Libraries And Librarians Help: A Guide To Identifying User-Centered Outcomes*. Chicago: American Library Association.

SELECTED CONFERENCE PAPERS

- Walker, D. & Wehner, P.T. (2009). *Authoring the City: Revisiting "Online" and "Offline" in Place-Based Forums*. Paper to be presented at the Association of Internet Researchers 2009, Milwaukee, WI.
- Manosevitch, E. & Walker, D. (2009). *Readers' Comments to Online Editorials as a Space of Public Deliberation*. Paper to be presented at the 10th International Symposium on Online Journalism, Austin, TX.
- Wehner, P.T. & Walker, D. (2009). *Practicing Place: Sharing, Collaboration, and Collective Action*. Paper submitted for review to the Association for Education in Journalism and Mass Communication 2009 Conference, Boston, MA.
- Walker, D. & Wehner, P.T. (2009). *Practicing Place: Collective Experience and Difference in an Urban Online Forum*. Paper submitted for review to the American Society for Information Science and Technology 2009 Conference, Vancouver, BC.
- Walker, D. (2008). *Networked Public Talk: Online Discussion and Everyday Political Talk*. Paper accepted to the Midwest Political Science Association 2009 Conference, Information Technology and Politics section, Chicago, IL.
- Walker, D. (2007). *Distributed Political Participation: The Case of a Local Discussion Forum*. Paper presented at the Connections 2007 Conference, Philadelphia, PA.
- Souden, M., & Walker, D. (2007). *Anticipating Community Needs: A Model from Practice*. Poster presented at the Association for Library and Information Science Education (ALISE) Annual Meeting, Seattle, WA. http://www.alise.org/conferences/2007_conference/wip-posters.html
- Walker, D. (2006). *Accidental Activists: Information, Objectivity and the Struggle for Civic Credibility*. Paper presented at the Society for the Social Studies of Science (4S) Annual Conference, Vancouver, Canada.
- Durrance, J. C., Walker, D., & Souden, M. (2006). *Problem-Based Information Intermediaries in Local Problem Solving*. Paper presented at the Annual Meeting of the American Society for Information Science & Technology (ASIS&T), Austin, TX.
- Walker, D. (2006). *Blog Commenting: A New Political Information Space*. Poster presented at the Annual Meeting of the American Society of Information Science & Technology (ASIS&T), Austin, TX.
- Durrance, J. C., Souden, M., Walker, D., & Fisher, K. (2006). *Community Problem-Solving Framed as a Distributed Information Use Environment: Bridging Research and Practice*. Paper presented at the Information Seeking in Context Conference, Sydney, Australia.
- Walker, D., Souden, M., Durrance, J. C., & Fisher, K. (2006). *A Model for Anticipating Community Information Needs*. Poster presented at the i-Conference 2006, Community Informatics Preconference Workshop, Ann Arbor, MI.
- Durrance, J. C., Souden, M., Walker, D. & Fisher, K. (2005). *Anticipating Community Needs: A Model from Practice - The Hartford Public Library, A Report to IMLS and Hartford Public Library*.

INVITED PRESENTATIONS

- *The Effects of Public Deliberation – the National Issues Forum Case*. Presentation of research. The Charles F. Kettering Foundation, Dayton, OH; 2009.
- *Networks and Ties in Civic Life*. Presentation of research on social networks in civic life, The Charles F. Kettering Foundation, Dayton, OH; 2009.
- *Civic Engagement*. Guest lecture in LIS490 Community Engagement, Graduate School of Library and Information Science, University of Illinois, Champaign, IL; 2008.
- *Qualitative Interviewing*, Guest lecture in SI501 Use of Information, School of Information, University of Michigan, Ann Arbor, MI; 2006.
- *Outcome-based Evaluation of Programs and Services*, Scholar in Residence Program, Chicago Public Library, IL with J. C. Durrance and M. Souden; 2004.
- *Bibliographic Skills for International Students: Creating an Annotated Bibliography*. Workshop, University of Michigan, with M. Serapiglia; 2004.

FELLOWSHIPS & AWARDS

- **Pre-doctoral Research Associate Fellowship**, The Charles F. Kettering Foundation, Dayton, OH (2008 and 2009)
- **Rackham Research Award** (2009)
- **Oxford Internet Institute's Summer Doctoral Programme**, declined (2008)
- **Best Paper Award - Honorable Mention**; American Society for Information Science & Technology's Special Interest Group on Information Needs, Seeking and Use (2006)
- **Rackham Summer Course Funding Award** (2007)
- **Rackham International Travel Grant** (2006)
- **Rackham Discretionary Fund Grant** (2005)
- **Margaret Mann Award for Academic Achievement and Professional Promise**; School of Information, University of Michigan, Ann Arbor (2004)
- **Library & Information Technology Association Scholarship**; American Library Association (2002)
- **School of Information Full Tuition Scholarship**; University of Michigan, Ann Arbor (2002-2004)

PROFESSIONAL & ACADEMIC SERVICE

- Issue Framing for Public Deliberation, The National Issues Forum, College of du Page (2009)
- Deliberative Democracy Reading Group, The Charles F. Kettering Foundation (2008-2009)
- Research Workgroup, Citizen's and Public Choice, The Charles F. Kettering Foundation (2008-2009)
- Planning Committee, i-Conference 2006: Research Frontiers in Information (2006)
- Committee on Legislation Intern, American Library Association (2003 – 2004)
- *Libraries and Democracy* website developer; Intellectual Freedom Roundtable, American Library Association (2003)
- Advisory Board Member, National Science Foundation's Logging and Monitoring Project (2001)

SELECTED PROFESSIONAL EXPERIENCE

2002-2005	Web Consultant; <i>Information Technology Infrastructure Division; Plateau Systems, Ltd., Arlington, VA.</i>
2001-2002	Information Services Manager; <i>Information Technology Infrastructure Division; Plateau Systems, Ltd., Arlington, VA.</i>
1999-2001	Assistant Director; <i>Association Services; American Association of Collegiate Registrars and Admissions Officers, Washington, DC.</i>
1998-1999	Manager of Education Services; <i>Higher Education Programs; American Advertising Federation, Washington, DC.</i>
1994-1998	Program Manager; <i>Division of Academic & International Programs; Office of Federal Programs; American Association of State Colleges & Universities, Washington, DC.</i>

PROFESSIONAL MEMBERSHIPS

- Member of the International Communications Association (ICA)
- Member of the Association of Internet Researchers (AoIR)
- Member of American Society for Information Science and Technology (ASIST)
- Member of Society for the Social Studies of Science (4S)
- Member of American Sociological Association (ASA)
- Member of Communication and Information Technology Section of ASA