

RADAPHAT CHONGTHAMMAKUN

Phone: (668) 1-816-4514

E-mail: radaphat@gmail.com

Website: <http://www.umich.edu/~radaphat>

EDUCATION

- University of Michigan, School of Information** Ann Arbor, Michigan, USA
Ph.D. in Information September 2008 - April 2013
Academic Advisors: Associate Professor Steven J. Jackson, and Professor John L. King
Dissertation Topic: ICT Development and Organizational Change in the Thai Public Sector
Research Interest: e-Government, Digital Government Development, ICT and Organizational Transformation, Computer Supported Cooperative Work (CSCW), Organizational Studies, and ICT for Development (ICT4D)
- University of Michigan, School of Information** Ann Arbor, Michigan, USA
Master of Science in Information September 2006 - April 2008
Specialization: Information Economics, Management and Policy GPA 4.00/4.00
Recipient, Royal Thai Government Scholarship, Office of the Administrative Courts
- Chulalongkorn University, Faculty of Commerce and Accountancy** Bangkok, Thailand
Master of Science in Information Technology in Business May 1997 - May 1999
Specialization: Management Information Systems (MIS) GPA 3.77/4.00
Master Project: Management Information Systems for Election Candidates of Political Parties
- Chulalongkorn University, Faculty of Law** Bangkok, Thailand
Bachelor of Laws with First Class Honors August 2017 - July 2020
Specialization: Business law GPA 3.89/4.00
- Chulalongkorn University, Faculty of Political Science** Bangkok, Thailand
Bachelor of Arts in Political Science with Second Class Honors May 1993 - March 1997
Specialization: Government/Public Administration GPA 3.55/4.00

PROFESSIONAL EXPERIENCE

Office of the Administrative Courts, Bureau of Strategic Management <i>Director</i>	Bangkok, Thailand October 2021 - Present
Office of the Administrative Courts, Bureau of IT <i>Director of IT Strategy and Innovation Group</i> <i>IT Official</i>	Bangkok, Thailand June 2008 - September 2021 February 2000 - June 2008
Senate Standing Committee on Foreign Affairs <i>Specialist attached to the Committee</i>	Bangkok, Thailand October 2019 - Present
Chulalongkorn University <i>Visiting Lecturer</i>	Bangkok, Thailand October 2013 - January 2014
<ul style="list-style-type: none"> Taught doctoral courses, such as Theories in MIS Research, and Seminar in IT/IS, in the Ph.D. in Information Technology in Business Program at the Faculty of Commerce and Accountancy 	
University of Michigan <i>Graduate Student Instructor (Teaching Assistant)</i>	Ann Arbor, Michigan, USA September 2009 - April 2013
University of Michigan <i>Graduate Student Research Assistant</i>	Ann Arbor, Michigan, USA September 2008 - April 2013
Oregon Employment Department's IT Section <i>Information Specialist Intern</i>	Salem, Oregon, USA June - August 2007
The internship is part of the exceptional summer internships' eGov Interns program organized and sponsored by the Mark O. Hatfield School of Government at Portland State University	
Office of the Official Information Commission <i>IT Official, Information Technology Division</i>	Bangkok, Thailand June 1999 - January 2000

TEACHING EXPERIENCE

Managing the IT in Organizations

Graduate Student Instructor: Graduate course at School of Information, University of Michigan

Principles in Management

Graduate Student Instructor: Graduate course at School of Information, University of Michigan

Networked Computing: Storage, Communication, and Processing*Graduate Student Instructor: Graduate course at School of Information, University of Michigan***Information and Social Systems: Collection, Flows, and Processing***Graduate Student Instructor: Graduate course at School of Information, University of Michigan***PUBLICATIONS**

Serirak, N., Kamolthamwong, K., **Chongthammakun, R.**, Chatupatwongsa, W., Nuntasirison N., Mingmuang, A. (2020). *Digital Economy Development Planning for Local Government: Problems and Recommendations. Journal of Politics, Administrative and Law. 12(2)*, 171-196.

Chongthammakun, R., & Jackson, S. J. (2012). Boundary Objects, Agents, and Organizations: Lessons from E-Document System Development in Thailand. In *Proceedings of the 2012 45th Hawaii International Conference on System Sciences (HICSS-45)*. Los Alamitos, CA, USA: IEEE Computer Society. ***Nominated for Best Paper Award**

Chongthammakun, R., & Jackson, S. J. (2012). Computerization and Control: ICTs and Managerial Reform in the Thai Public Sector. In *Proceedings of the 2012 iConference*. Toronto, Canada: ACM Digital Library.

Chongthammakun, R., & Pal, J. (2012). ICTs and Development in the Thai Bureaucracy: An Examination of Decentralization and Organizational Change. In *Proceedings of the 5th International Conference on Information and Communication Technologies and Development (ICTD'12)*. Atlanta, GA, USA: ACM Digital Library.

Jackson, S. J., & **Chongthammakun, R.** (2011). Infrastructure and Standards in Thai Digital Government. In *Proceedings of the 2011 iConference*. Seattle, WA, USA: ACM Digital Library.

Chongthammakun, R., & Jackson, S. J. (2010). Extending Virtual Organizations in the Public Sector: Lessons from CSCW, STS, and Organization Science. In *Proceedings of the 2010 43rd Hawaii International Conference on System Sciences (HICSS-43)*. Los Alamitos, CA, USA: IEEE Computer Society.

CONFERENCES & WORKSHOPS

The International Conference on e-Justice in Uzbekistan: Current Status and Prospectives for Development Up to 2025 Tashkent, Uzbekistan

Invited speaker (UNDP contract) September 27, 2019
The Rule of Law Partnership in Uzbekistan project by the Supreme Court of Uzbekistan, USAID, and UNDP

Presented on topic "The Administrative Court of Thailand's e-Court Development: Moving Forward to Smart Court"

2019 the International Association of Supreme Administrative Jurisdictions (IASAJ) Mexico

Congress of the International Association of Supreme Administrative Jurisdictions (IASAJ)
Board meeting and Seminar on "Public Law and New Technologies" June 23-30, 2019

2017 TOPCIT Workshop and HRD Program Seoul and Daejeon, South Korea

Test of Practical Competency in ICT (TOPCIT)
2017 Thailand's highest scorer
Institute for ICT Promotion (IITP)'s sponsorship November 21-30, 2017

2017 the International Association of Supreme Administrative Jurisdictions (IASAJ) Venice, Italy

Board meeting and Seminar on "Electronic access to the Courts" September 26-27, 2017

2015 Global ICT Seoul Forum Seoul, South Korea

Attendee (KAIST's sponsorship) October 28-30, 2015

Foreign Expert Residency Program Daejeon and Seoul, South Korea

Research Fellow (KAIST's sponsorship) November 11-24, 2014

Conducted a preliminary research study on Korean e-Court development and implementation, hosted by *the Global IT Technology Program (ITTP) of Korea Advanced Institute of Science and Technology (KAIST)*, sponsored by the National IT Promotion Agency (NIPA) and the Ministry of Science, ICT and Future Planning (MSIP)

2014 Global ICT Seoul Forum Seoul, South Korea

Invited Speaker November 18, 2014

Gave a talk on "The ICT development of the Administrative Court of Thailand: A Path to e-Court" in the Global Best Practice Session to professors, researchers, students and alums of the International IT Policy Program (ITTP) of Seoul National University, and the Global IT Technology Program (ITTP) of Korea Advanced Institute of Science and Technology (KAIST), and to staff of the National IT Promotion Agency (NIPA), the Ministry of Science, ICT and Future Planning (MSIP), and IT-related entrepreneurs

ICAAAN 51 Los Angeles, California, USA

Attendee October 12-16, 2014

CSCW 2013 San Antonio, Texas, USA

Attendee February 23-27, 2013

ICTD'12 Atlanta, Georgia, USA

Paper Presenter March 12-15, 2012

Presented paper "ICTs and Development in the Thai Bureaucracy: An Examination of Decentralization and Organizational Change" in the Reconsidering Stances session

Hawaii International Conference on System Sciences (HICSS-45)

Maui, Hawaii, USA

Paper Presenter

January 4-7, 2012

Presented paper "Boundary Objects, Agents, and Organizations: Lessons from E-Document System Development in Thailand" in the Emerging Topics Mini-track, in the well-recognized Electronic Government Track – also known as Digital Government

iConference 2011

Seattle, Washington, USA

Paper Presenter

February 8-11, 2011

Presented paper "Infrastructure and Standards in Thai Digital Government" in the e-Government session

Hawaii International Conference on System Sciences (HICSS-43)

Kauai, Hawaii, USA

Paper Presenter

January 5-8, 2010

Presented paper "Extending Virtual Organizations in the Public Sector: Lessons from CSCW, STS, and Organization Science" in the Interoperability and Infrastructure Mini-track, in the Electronic Government Track

Featured Information Research Student Talks (FIRST)

Ann Arbor, Michigan, USA

Invited Presenter

2009, 2010, and 2012

Presentations to the University of Michigan, School of Information's faculty, researchers, and doctoral and masters students on "Virtual Organizations in the Public Sector" (December 2009), "Infrastructure and Standards in Thai Digital Government" (November 2010), "Applying the Concept of Boundary Work to the Thai Digital Government Development Efforts" (February 2012)

2009 iGov Research Institute

Seattle, Washington, USA

Student

June 20-28, 2009

The iGov Research Institute is a week-long residential program of the Center for Technology in Government (CTG), University at Albany/SUNY, and is sponsored by a grant from the US National Science Foundation. Students accepted into this program experience both classroom and field activities. The program addresses topics, such as ways to engage government organizations in mutually valuable research projects; and comparisons of the philosophies, questions, and methods among the disciplines that make up Digital Government research.

eDemocracyCamp

Washington, D.C., USA

Attendee

March 1-2, 2008

eDemocracyCamp is the first BarCamp with a focus specifically on e-democracy connecting citizens, researchers, developers, and practitioners to learn about the current state of e-democracy and share their visions for its future direction. Topics include e-democracy, e-participation, e-government, e-voting, online civic engagement, online political campaigning, online dialogue and deliberation.

Exceptional Summer Internships

Portland, Oregon, USA

Student and Intern

June - August 2007

The exceptional summer internships' eGov Interns program is organized and sponsored by the Mark O. Hatfield School of Government at Portland State University. The program recruits selective students from leading universities throughout the United States studying e-Government development, and provides them with a week-long training program at Portland State University and a three-month internship at Oregon- and Washington-based government agencies.

TRAININGS & STUDY VISITS

e-Court and Smart Court Development

People's Republic of China

The Supreme People's Court; Shanghai High Court; Beijing Internet Court

Recipient, Office of the Administrative Courts Fellowship

January 2020

New Wave Leadership Development Program

Thailand

Training program, organized by the Office of the Civil Service Commission, for high caliber officials from selected government agencies to promote a network of high-potential officials

Participant, Office of the Civil Service Commission

August - September 2015

e-Court and IT Development and Implementation Study Visits

South Korea

The Supreme Court of Korea; Seoul Administrative Court; Busan District Court; the Patent Court; The National IT Industry Promotion Agency (NIPA); The National Computing and Information Agency (NCIA); LG Consulting and Solution (LG CNS); Korea Advanced Institute of Science and Technology (KAIST); and Yonsei University

Recipient, Office of the Administrative Courts Fellowship

2014, 2015, 2016, 2017, 2018

e-Litigation System Development and Deployment Study Visit

Singapore

Infocomm Development Authority of Singapore; CrimsonLogic

September - October 2013

Recipient, Office of the Administrative Courts Fellowship

University of Michigan Center for Research on Learning and Teaching

USA

Graduate Teacher Certificate

April 2012

Japan International Corporation Agency (JICA), Okinawa International Centre

Japan

Certificate of Training on Client-Server System Designer (PC Server)

May - September 2002

Recipient, Japanese Government Scholarship (JICA)

e-Procurement System Implementation Study Visit

New Zealand

New Zealand Police

March 2004

Recipient, Office of the Administrative Courts Fellowship

Video Conferencing Management System Training and Study Visit Singapore
 Recipient, Office of the Administrative Courts Fellowship March 2004

Administrative Case Filing and Case Management Systems Study Visit France
Conseil d'Etat and Cour administrative d'appel, Paris; and Tribunal administrative, Toulouse
 Recipient, French Government Fellowship December 2000

SCHOLARSHIPS, RESEARCH AND PROFESSIONAL AWARDS

Barbour Scholarship 2012 - 2013
University of Michigan

Since 1914, the Barbour Scholarships are among the oldest and most prestigious awards granted by the University of Michigan. The Barbour Scholarship Endowment supports annual competitive scholarships awarded to women who are citizens of countries formerly known as the Orient (encompassing the large region extending from Turkey in the west to Japan and the Philippines in the east) and who are enrolled in any of the University's graduate programs.

Rackham Graduate Student Research Grant 2012
Post-candidacy Research Award, Rackham School of Graduate Studies, University of Michigan

Post-candidacy research award to conduct field study of the development and adoption of ICT and organizational change in the Thai public sector

Rackham International Research Award (RIRA) 2011
Rackham School of Graduate Studies, University of Michigan

Research grant to support doctoral student degree-related research outside the United States for fieldwork on ICT adoption and use organizational change in the Thai public sector

Thai Studies Competition's Graduate Student Research Grants 2010, and 2011
Center of Southeast Asian Studies, University of Michigan

Graduate student research grants (awarded for two consecutive years) for field study of digital government development and organizational transformation in the Thai public sector

Rackham Graduate Student Research Grant 2010
Pre-candidacy Research Award, Rackham School of Graduate Studies, University of Michigan

Pre-candidacy research award to conduct field study of comparative digital government research in Southeast Asia

Thai Government Scholarship 2006 - 2008*Office of the Administrative Courts**For the Master of Science in Information, University of Michigan*

The scholarship is given to chosen persons with the highest academic and professional caliber eagerly pursuing their academic goals of which matches the government necessities. The scholars are expected to return to Thailand working with a designated government agency upon their graduation.

The Administrative Court Official's Outstanding Contribution Awards 2005, and 2006

The awards are given to selected officials among over 2,000 officials to recognize their hard work and dedication to the organization.

PROFESSIONAL INVOLVEMENT & SPECIAL SKILLS

The Honor Society of Phi Kappa Phi since 2008

The Honor Society of Phi Kappa Phi is the United States' oldest and most selective all-discipline honor society. Membership is by invitation only to the top 10 percent of graduate students of the university.

Technology Policy Culture Laboratory 2008 - 2011
University of Michigan

The Technology Policy Culture (TPC) Lab group at the School of Information has focused on exploring and conducting research studies and topics around science and technology, information policy, and society. The group consists of senior and junior PhD students, as well as MSI students whose research interest is in those areas. One of the potential projects the group has been engaged is "Distributing science: architecture, participation, and boundary work in online citizen science projects."

Society for Information Management, Policy, Law & Economics (SIMPLE) 2007 - 2008
Student Organization, University of Michigan
Director of Communications

SIMPLE is an organization focused on the promotion of School of Information graduate students pursuing the Information Economics, Management and Policy, Information Policy, Community Informatics, and Incentive-centered Design specializations as well as others who share similar academic, research, and career interests.

Solo Piano Performer's Certificate December 2002
Trinity College, London, United Kingdom**Solo Piano Grade 7 (with Merit)** October 2000
Trinity College, London, United Kingdom**Languages**

Thai: native language

English: fluent spoken and written