

VPN

VPN Access:

The VA Network and CPRS is accessible from home or the University only if you have VA's VPN approval. To request VA VPN approval, you have to be on a VA network computer and your mandatory computer training has to be up to date on www.tms.va.gov.

To apply for VA VPN approval, go to this website while on the VA network

<https://vpnportal.vansoc.va.gov/selfservice> Be sure to complete all fields – here are the ones most commonly missed:

Phone: this can be your office phone at either VA or University

Mail Code: enter VA mail code of your service (medicine is 111)

E-mail: use the e-mail that you read regularly, either your va.gov e-mail or your umich.edu address (don't use a yahoo or gmail or hotmail address)

Type of computer: Personal

Reason for request: I am requesting remote access for patient continuity and to complete CPRS documentation.

Facility: VA Ann Arbor Healthcare System

Account Type: "VA employee"

Supervisor: Choose your service chief's name (Medicine-Elizabeth Koester); send an email to elizabeth.koester@va.gov informing her that you have entered a request for VPN access.

The online request goes to the va.gov e-mail address of your supervisor for approval and then to the Information Security Officer (Mark Latendresse-845-5351 or Jason Brown-845-5802)

When the request is approved, you will receive with approval.

Ø If you don't receive approval within several days, contact your supervisor to make sure they have signed off on your request.

Once you have VPN approval, you can access the VA network through the website <https://vacageast.vpn.va.gov> through the Citrix Access Gateway (CAG).

Ø For access from the University, go to the website <https://vacageast.vpn.va.gov> (there is also a link on the Universities home page under the VA tab)

- o You should come to a page with an all-black background that says "VA Citrix Remote Access" and has boxes at the mid-bottom for domain/username (the domain is vha11\), so enter vha11\ followed by your regular VA network user name (the one that starts with vhaann). It will look like this `vha11\vhaann`; your password is your regular VA network password.
- o Once you do that, you may be presented with a screen to install Citrix-click on the "skip installation" or "upgrade later".
- o You'll be presented with a screen that has two tabs – "Application" and "Content"
- o The Application tab has two folders "RO3-General Applications" and then on "Remote Desktop" It will ask for your network password again.
- o If you just want CPRS, click on "RO3-VISN11" and then on Ann Arbor and then on Ann-CPRS.
- o If you want Stentor, click on "RO3-VISN11" and then on VISN Applications and then on "V11-Phillips iSite Enterprise"

Elizabeth A. Koester

Administrative Officer
Medicine Service (111)
2215 Fuller Rd.
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(P) 734-845-5844
(F) 734-913-0883

The screenshot shows the 'Remote Access Self Service Portal' for the Office of Information Security. The user profile for Kemp Cease is displayed, including status, creation date, account expiration, and contact information. A dropdown menu for 'Computer Type(s)' is open, showing options like 'Personally Owned Equipment' and 'Corporate Owned Equipment'. A 'Save Updates' button is visible at the bottom of the profile section. An 'ISO Information' table is also present at the bottom of the page.

Office of Information Security
Network Security Operations Center
Remote Access Self Service Portal

Welcome Kemp Cease | Logoff

General Info [Link to RASPortal Site](#) ?

Remote Access User Profile:

Status: Active
Date Created: 11/13/2009
Account Expiration Date:
Remote Access User Name: Cease, Kemp
Email:
Secondary Email:
Phone:
Secondary Phone:
Mail Code:
UPN: Kemp.Cease@va.gov
Region: Region 3
Network: Network 11
Facility: VA Ann Arbor Healthcare System
Address: 2215 Fuller Road
Ann Arbor, MI 48105

Computer Type(s):
Please press the Control (Ctrl) key to select multiple computer types

- Corporate Owned Equipment
- DoD Furnished Equipment
- Non-VA Federal Government Furnished Equipment
- Personally Owned Equipment**
- State Government Furnished Equipment
- VA Government Furnished Equipment

ISO Information:

Name	Phone	Email
Jason Brown	(734) 845-5802	Jason.Brown4@va.gov
Mark Latendresse	(734) 845-5351	Mark.Latendresse@va.gov

VA Citrix Remote Access

When logging into this system you agree to the following:



You are accessing a U.S. Government information system, which includes:

- (1) this computer,
- (2) this computer network,
- (3) all computers connected to this network, and
- (4) all devices and storage media attached to this network or to a computer on this network.

This information system is provided for U.S. Government-authorized use only. Unauthorized or improper use of this system may result in disciplinary action, as well as civil and criminal penalties. By using this information system, you understand and consent to the following:

You have no reasonable expectation of privacy regarding any communications or data transmitted or stored on this information system. At any time, the government may for any lawful government purpose monitor, intercept, search and seize any communication or data transmitted or stored on this information system. Any communications or data transmitted or stored on this information system may be disclosed or used for any lawful government purpose.

If you have any further questions regarding Citrix Remote Access and associated resources, please reference the VA Remote Access (RA) Information and Media Portal at <https://raportal.vpn.va.gov>, browsing to the "Citrix (CAG)" section for userguides and FAQ's OR contact the VA Service Desk at 1-855-NSD-Help (855-473-4357) — Option 6, Option 1 or via email at NSD.VPNSecurity@va.gov.

DomainUsername:

Domain Password:

Logon

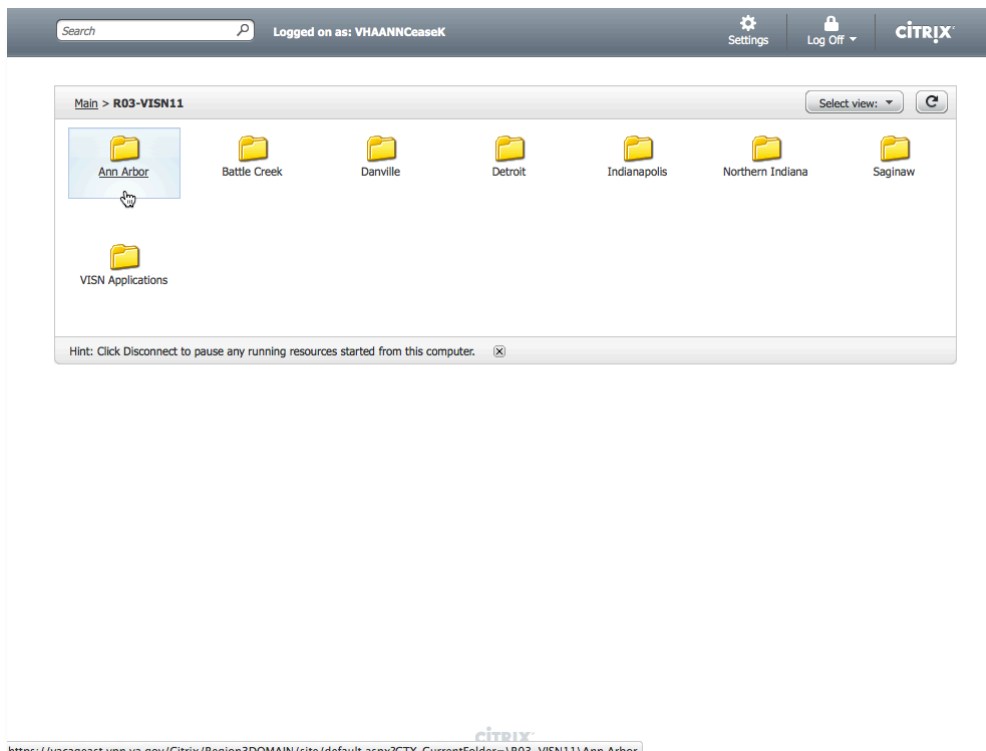
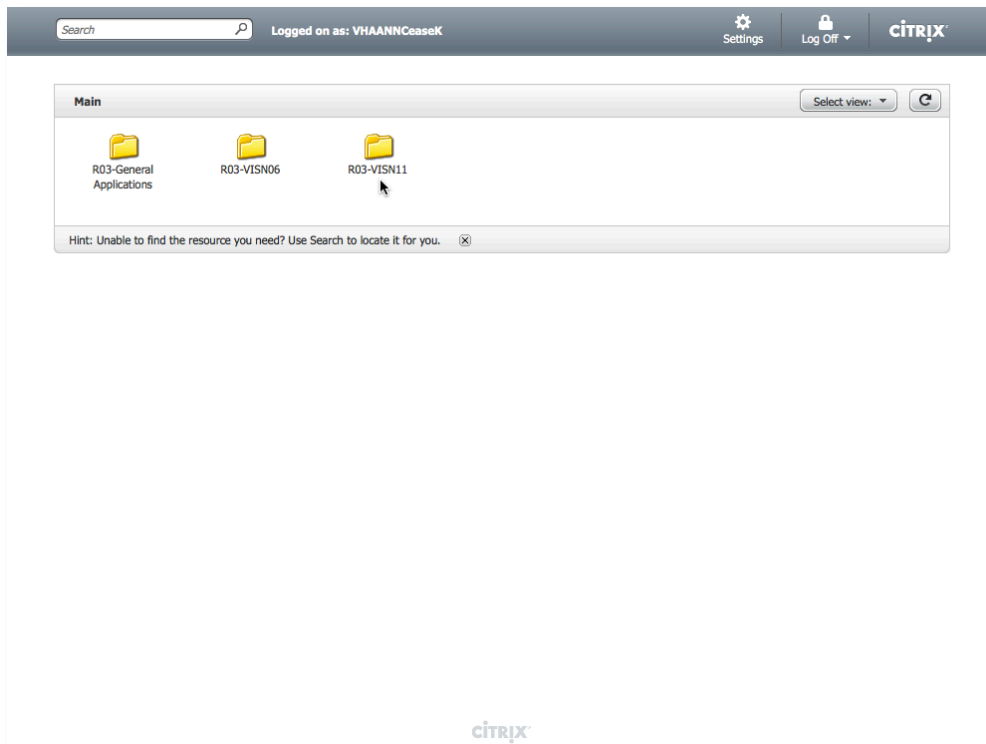
[Click here to use PIV:](#)

NOTE: PIV logon is not supported from iPad or Windows 8 RT at this time.



One Moment Please...





Search Logged on as: VHAANNceaseK Settings Log Off CITRIX

Main > R03-VISN11 > Ann Arbor Select view:


ANN - Accu-Care	ANN - ACM - LIVE	ANN - Capri	ANN - CCM - LIVE	ANN - CPRS	ANN - CPRS TEST	ANN - FBCS Authorization
ANN - FBCS Med Record Scanning - Liv...	ANN - FBCS Payment - Live	ANN - GuiMail	ANN - Muse	ANN - PowerScribe	ANN - Quantim Client	ANN - VIP Director - LIVE
ANN - VIP Workplace - LIVE	ANN - Vista	ANN - VistA Chemotherapy Manager	ANN - VistA Imaging Telereader			

Hint: You can view your resources in several different ways. Use the Select view control to change the way that your resources are displayed.

CITRIX

https://vhaannceasek.vpn.usa.gov/Citrix/Region3DOMAIN/site/launcher.aspx?CTY=Ann_PSR.App_REGION3_65.FARM.ANN_CPRS&CTY_Token=6271DA55DF62AE4DA1E41633585A5459

Starting application...



Computerized Patient Record System
version 1.0.30.16
Department of Veterans Affairs

Dept. of Veterans Affairs DI&T Product Development staff have made every effort during the design, development and testing of this application to ensure full accessibility to all users in compliance with Section 508 of the Rehabilitation Act of 1973, as amended. If any issues are encountered while running this application, please contact your local help desk for support.