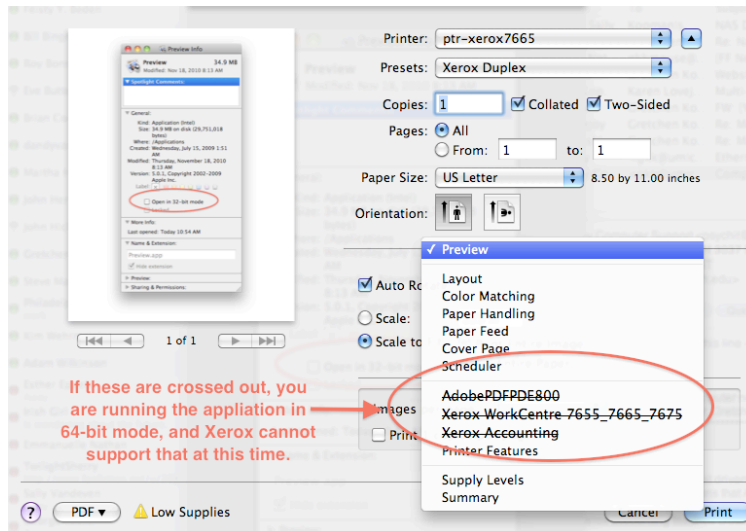


Known Xerox 64-bit Printing Issue

The intended audience for this document is Psychology end-users.

NOTE: Xerox has not released 64-bit print drivers, and Mac OS 10.6 runs many native 64-bit applications such as Safari, Preview, Stickies and almost all of the apps that come with the Mac OS. When you try to print from a 64-bit application, you will see the Xerox accounting choices crossed out (see below).



Anytime you see the Xerox accounting features crossed out, you need to do the following.....

- Quit the application you are running
- Find the application in the /Application folder
- Click once on the application to select it
- Under FILE, select "Get Info"
- In the Get Info window that opens, click the box next to "Open in 32-bit mode" (see attached image)
- Close the "Get Info" window
- Re-launch the application
- Try printing again

